



**TY-MAN - Warranty Register**

Mr/Mrs/Ms/Miss: \_\_\_\_\_

Telephone Number: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

Email: \_\_\_\_\_

Purchase Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_ (DD/MM/YYYY)

Dealer/Store Name: \_\_\_\_\_

Dealer/Store Telephone Number (If any): \_\_\_\_\_

Dealer's Address (If any): \_\_\_\_\_

\_\_\_\_\_

Product: \_\_\_\_\_

Order Number: \_\_\_\_\_

Serial Number: \_\_\_\_\_

Important: Please store this document in a secured location for future reference. TY-Man reserves the right to request this document before accepting repair/replacement requests.

**Consumer product warranty**

When you purchase a Ty Man product, you have the peace of mind in knowing that your product is covered by Ty Man's standard manufacturer warranty which is for a period of six (6) months from the date of purchase.

**GENERAL TERMS AND CONDITIONS**

- 1.1 Certain legislation in Australia and New Zealand implies warranties or conditions or impose obligations on Ty Man which cannot be excluded, restricted or modified in relation to consumer goods.
- 1.2 Subject to the terms and conditions set out below, and in addition to any warranties or conditions implied by statute. Ty Man agrees to repair or replace at Ty Man's cost the Ty Man product, and any Ty Man accessory supplied with it, purchased by you in Australia or New Zealand from the TY Man website or a TY Man Authorised Dealer when the Product does not perform in accordance with the manufacturer's specifications during the Standard Warranty period specified for the Product in the warranty table below, commencing from the date of purchase.
- 1.3 Proof of purchase (i.e. bill of sale, invoice or purchase receipt) must be presented when requesting service under the Standard Warranties.

- 1.4 Ty Man reserves the right to replace the Product or relevant part with the same or equivalent Product or part, rather than repair it. Where a replacement is provided the Product or part replaced becomes the property of Ty Man. Ty Man may replace parts with refurbished parts. Replacement of the Product or a part does not extend or restart the Standard Warranty period.
- 1.5 The Product will be at the owner's risk whilst in transit to and from the Ty Man Authorised Service Centre, unless transported by Ty Man or its Authorised representatives.
- 1.6 Ty Man and its Authorised Service Centres may seek reimbursement of any costs incurred by them when the Product is found to be in good working order.

#### **GENERAL EXCLUSIONS AND LIMITATIONS**

2. To the full extent permitted by law, but subject always to 1.1, the Standard Warranty will not apply to:
  - 2.1 If the Product has not been installed, operated, maintained or used in accordance with the manufacturer's instructions or specifications provided with the Product.
  - 2.2 If the factory-applied serial number has been altered or removed from the Product.
  - 2.3 to damage, malfunction or failure resulting from alterations, accident, misuse, abuse, fire, liquid spillage, mis-adjustment of customer controls, use on an incorrect voltage, power surges and dips, thunderstorm activity, acts of God, voltage supply problems, tampering or unauthorised repairs by any persons, use of defective or incompatible accessories, the operation of a computer virus of any kind, exposure to abnormally corrosive conditions or entry by any insect, vermin or foreign object in the Product.
  - 2.4 To damage arising during transportation, installation or while moving the Product, or to any transportation costs of the Product or any parts thereof to and from the owner, unless otherwise specified in these warranty conditions.
  - 2.5 To any third-party software or hardware not contained in the Product as originally configured by the manufacturer.
  - 2.6 To any failure, to the extent that the failure is not a failure of the Product to perform in accordance with its specifications.
  - 2.7 To replacement or repair of any (1) consumables (including batteries, projector lamps and cables), or (2) lost parts or accessories.
  - 2.8 To service of any product whilst it is outside Australia and New Zealand.
  - 2.9 To any wear and tear if the product is used in commercial, industrial, educational or rental applications.
4. To the full extent permitted by law but subject always to section 1.1:
  - 4.1 Ty Man will not be liable for any loss, damage or alterations to (1) third party hardware or software; or (2) programs, data or information stored on any media or any part of the Product, no matter how occurring; or for any loss or damage arising from loss of use, loss of profits or revenue, or for any resulting indirect or consequential loss or damage.
  - 4.2 Ty Man's aggregate liability in respect of all claims under the Standard Warranty shall not exceed the original purchase price of the Product or, at Ty Man's option, the cost of replacing the Product.
  - 4.3 Ty Man excludes all other warranties, conditions, terms, representations and undertakings whether express or implied.

By signing this document, you hereby agree to the above terms and conditions.

Name: \_\_\_\_\_

Signed: \_\_\_\_\_

Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_ (DD/MM/YYYY)